

Pastoral Care

Building a vibrant faith filled, caring Church Community

How technology can help provide better pastoral care to your flock and simplify administration.

Contact Details

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4 Challenges which might be hindering you *from building a vibrant, faith filled, caring Church Community*

Lack of Personal touch

- A person's birthday or wedding anniversary comes & passes, the Church doesn't do anything to acknowledge

Pastoral care is based on guesswork, not member specific information

- Member comes for spiritual guidance or counselling but Priest/ Pastor doesn't know enough about member
- Member falls sick or has a life event, no way to keep record to make sure phoning/ visits are done

Struggling to transparently report on Church money to members

- No financial statements issued every month
- Members not getting any reports of their pledges/ tithing to the Church

Difficulty to Communicate

- Relying on pulpit announcements to communicate which members forget
- Using WhatsApp or Facebook, but so many members have no access or data

3 Extra Challenges which might be hindering you

from building a vibrant, faith filled, caring Church Community

Difficulty to monitor member participation

- Participation starts to decline and nobody knows till it's late

It is mostly guesswork to decide which programme to launch in the Church

- Analysis of membership age and gender structure impossible
- How do you know what people could be interested in?

People volunteer to help with admin work, but there is no way to do it effectively

- The Church wants to tap into the admin skills of members, but there is no way

Lack of Personal Touch...

How lack of Personal touch shows up

- New people join your congregation, nothing special is done
- Your members reach milestone birthdays e.g. 18, 21 or 40 nothing is done
- Your members reach marriage milestone e.g. 25 or 50 years, nothing is done
- Worse: You do something for some members & nothing for others

How Pastoral Care helps you to be more caring

Keeps you informed of all new people, for 30 days

Every birthday/ anniversary is listed up to 7 days in advance

This means you can have one to one chats or dinner with new members

You can contact your members on their birthday/ wedding anniversary

Pastoral Care is done without knowing the person

How effective can you be in counselling or spiritual guidance if...

- You need to counsel a member, but you have no idea of their personal situation e.g. age, family or even marital status
- You want to guide a member spiritually, but you don't know their involvement in the Church

How Pastoral Care helps your counselling & spiritual guidance

Member personal information is in front of you during counselling

Member's involvement in ministries etc. is easily accessible

This means your counselling can be tailored to member's personal reality

Your spiritual guidance takes account of member's spiritual journey

It is difficult to report on Church finances

Money brings in people the usual demons- suspicion and distrust

- Members think they support the Church, but you don't notice or care enough
- Members are concerned about how the money is being used in the Church
- Members don't see the need to support the Church, they think their portion won't matter

How the system helps create more transparency...

Members get personal statements

No extra work to print Church income statement

You can generate different financial reports from the system

This communicates that the Church knows & values member contribution

You know how the Church is standing financially for any period

You have in depth knowledge about Church finances

It is difficult to Communicate effectively

Why direct & easy communication with members matters

- Church announcements are forgotten
- Your message gets distorted as it filters through the Church, due to relying on third parties
- You can't re-inforce your message during the week
- Not everyone receives your WhatsApp or goes to your Facebook announcements

How the system helps you communicate...

You can SMS members from the system at any time

You can email members right from the system at any time

You can SMS & email members at the same time

More than 95% of SMSes are delivered to the person

With email, you can communicate even more

Reinforce your message using both mediums

It is a Challenge to know how active a member is

Why not knowing member participation is a problem

- You don't know which groups/ ministries are effective in the Church
- When appointing a person to leadership, you don't know their involvement with a group
- It takes too long for you to know when members are losing interest in a group/ ministry

How the system improves participation...

You invite people to a meeting

You can send SMS, email or both & people can RSVP on their cell phones

You can remind people about a meeting

If you remind people, more will come for meetings

You keep a record of member attendance

When people know you keep records, they will come if they can help it

It is a Challenge to decide what programme or ministry to launch

Which programme can we launch to renew excitement in the Church

- You are not sure what programme will create more buzz in the Church
- You don't have objective information about your members

How Pastoral Care can help in this decision...

Different membership reports

You can get an insight into the gender & ages in your Church

Ministries & Association Reports

You have an insight into which groups and ministries are popular

Meetings Reports

You can check the type of meetings which are popular

Members with excellent admin skills don't work for the Church

How can I tap into the skills of a brilliant administrator

- The Church cannot afford to employ the best admin people, due to affordability
- Your own members want to help, but only in the evenings- odd hours

How the system helps you access talented members...

Web based system

Volunteers can do admin work on the system from anywhere

Unlimited no. of users

Tedious work can be subdivided among many people

Role specific rights

Users see or do ONLY what they are authorised to see or do

Who we are

► **Company registered in February 2013**

► **We mostly provide customised software solution for SMEs**

► **Have customers in different industries**

► **Some Churches using the Pastoral Care system**

- Our Lady of Fatima (Durban North)
- St Peters (Point)
- John Bosco (Shongweni)
- St Clement (Clemont)
- Albini (Chongweni)
- Ikhwezi Lokusa Catholic Church (PMB)
- Grace Chapel (Durban)
- Our Lady of Lourdes (Westville, Durban)
- St Thomas Berea (Durban)
- Esikhawini Baptist Church (Empangeni)

How to Start

Pricing is based on the number of members in your church to make it affordable

First month is free

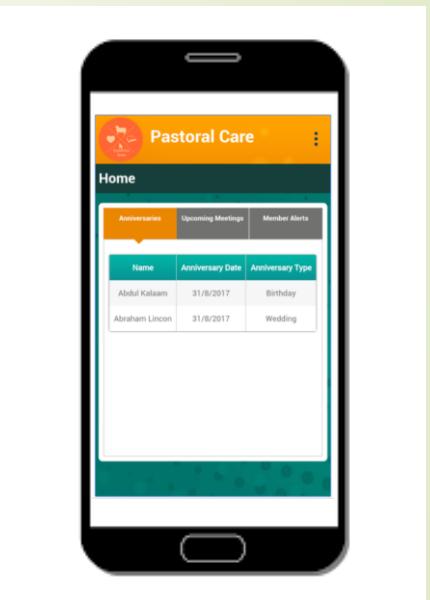
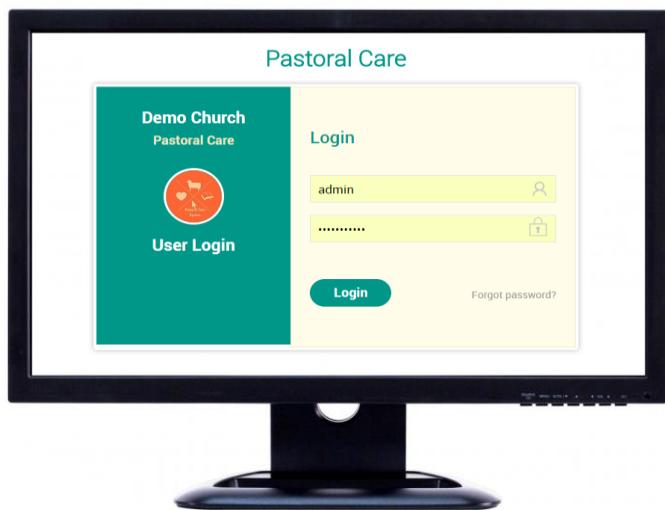
We upload or capture your member information onto the system

We train your selected users up front, so they can effectively evaluate the system

Contact John at Pastoral Care to get a demo on:

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Let us get technology help you build a united, faith filled & vibrant Church community



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